

Date: Thursday, 12th October 2023  
Our Ref: MB/CM FOI 5958

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**Re: Freedom of Information Request FOI 5958**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 27th September 2023.

Your request was as follows:

I am following up on a request in accordance with the Freedom of Information Act 2000, which relates to adult safeguarding.

Q1. Does your organisation have a panel or a 'hoarding panel', which focuses on supporting adults who hoard in their home?

I can confirm that the Walton Centre NHS Foundation Trust does not have a panel or 'hoarding panel'.

Q2. If yes, please can you provide me with a copy of the policy/guidance/standard operating procedure/terms of reference that informs the remit of the panel?

N/A

Q3. Is there policy or guidance in the organisation to support staff, working with or encounter people who self-neglect?

Yes, please see the WCFT Safeguarding Adults Policy attached. Self-Neglect / Hoarding is also covered within the Level 3 adult safeguarding training discussing the Local Authority Hoarding Protocol (also attached) which is available to staff via the Trust's intranet on the Safeguarding page. Staff would be supported with involvement with interventions/referrals of this nature by the Trust's Safeguarding Team.

Q4. If yes, please can you provide me with a copy?

Please see the Safeguarding Adults Policy and Local Authority Hoarding Protocol attached.

Please see our response above in blue.

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in

line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5958 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**